

Underpinning Principles

Inclusivity – all are welcome regardless of nationality, ethnicity, religion or gender.

Dignity of and Respect for each individual person, their ethnic origins, culture and religious beliefs.

Equity – *in the context of recognising and responding to the unique circumstances of each person, we seek to welcome and serve people with evenness, impartiality and fairness.*

Working in partnership with other groups.

The importance of a *welcoming, friendly and respectful environment* in assisting clients to feel at home, to seek help required, to grow in confidence and self esteem and to increasingly assume responsibility for their own lives.

Confidentiality and trust – this contributes to the establishment of a secure and caring environment where staff, volunteers and clients' rights to privacy and respect are safeguarded.

Empowerment – every effort will be made to empower clients and to prevent dependency.

Recognising Australia as a signatory to international agreements regarding human rights and those of refugees.